



# HOUSEKEEPING MANAGER

We are recruiting a Housekeeping & Laundry Manager to lead our housekeeping and laundry operations, ensuring exceptional cleanliness, service standards and guest satisfaction across our 4\* hotel.

## The Role

You will oversee daily housekeeping and laundry functions, manage and develop the team, uphold high-quality standards, and ensure full compliance with health, safety, and hygiene requirements. The role requires strong leadership, operational efficiency, and the ability to foster a positive, high-performing team culture that reflects the Comis values.

## Key Responsibilities

- Lead, train and manage housekeeping and laundry teams
- Oversee room cleaning, public areas, and all laundry operations
- Conduct inspections and drive quality improvements
- Manage budgets, stock, and resources effectively
- Respond to guest requests professionally and promptly
- Ensure compliance with health, safety, and environmental standards
- Maintain records, schedules, KPIs and departmental reports
- Collaborate with other departments to ensure seamless hotel operations

**The role** is full-time, 40 hours per week. This does include evening shifts, weekend work and bank holidays as required.

Location: Comis Hotel & Golf Resort Mount Murray Santon, Isle of Man, IM4 2HT

Salary: Depend on experience

Job Type: Full Time, Permanent

## RECOMMEND A FRIEND

If you're not currently looking for a new role but know someone who might be perfect for this position, you can earn a reward through our Recommend a Friend scheme:

If your full-time equivalent referral is employed for at least 6 months, you'll receive £250.

To qualify, your name must be included in the job application as the referee when your friend applies.

**APPLY NOW!**

Submit your CV to [HR@comishotel.com](mailto:HR@comishotel.com)



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## About You

3–5 years' experience in housekeeping/laundry management (min. 2 years at managerial level)

Strong leadership, communication, and organisational skills

Excellent attention to detail and commitment to delivering 4\* standards

Knowledge of housekeeping procedures, equipment, and health & safety regulations

Proficient in housekeeping systems, PMS and MS Office

Outstanding people skills and a passion for motivating and mentoring teams

Passionate about hospitality and delivering exceptional guest experiences

Flexible and resilient with a positive, can-do attitude

Ability to work varied hours including evenings, weekends, and bank holidays

Eligible to work in the Isle of Man

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