



# JOB SUMMARY

## SPA BEAUTY THERAPIST

A fantastic opportunity has arisen for a full-time Spa Beauty Therapist to join us at Comis Hotel & Golf Resort. We are looking for an enthusiastic therapist who can deliver great customer service and treatments.

### Your role

- 26 - 32.5 hours per week (negotiable). Shift patterns to be advised by your line manager
- Provide outstanding customer service.
- Conduct thorough consultations to understand clients' needs and recommend suitable treatments.
- Promote the health and wellness benefits to clients of receiving beauty therapy on a regular basis. Create excellent experience for customers through friendly and helpful attitude.
- Deliver a variety of professional treatments, including but not limited to: Manicure, Pedicure, Gel polish, full body massage, back & shoulder massage, facial treatments, scalp massage, leg and foot massage, hot stone massage, and full body salt scrub. Deal with enquiries and effectively advise clients on skincare routines and beauty products, promoting retail items.
- Responsible for cleaning after each customer and therapy room in line with health and safety regulations.
- Keep detailed records of client treatments and preferences.
- Maintain CPD (Continual Professional Development) and attend ongoing training.
- Spa reception duties:
  - taking calls
  - answering queries
  - managing payments
  - making bookings
  - other adhoc administrative duties
- Ensure that strict hygiene standards are maintained across the spa and treatment rooms.
- Adhere to all health and safety policies.

### About you

- Qualified to NVQ Level 2 and 3 in Beauty Therapy or equivalent
- Qualifications in manicure, pedicure, gel polish, Swedish massage, hot stone massage
- 1 year of previous experience in a beauty therapy role is desirable but not essential.
- Strong computer skills for booking appointments and processing payments in electronic systems.
- Proficiency in a variety of beauty treatments and techniques.
- A friendly and polite demeanour with good interpersonal skills.
- Must be customer service oriented and able to communicate effectively with clients, management and co-workers.
- Flexible with working hours including weekends.



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- High attention to detail and quality.
- Ability to recommend and sell beauty products effectively.
- Physical stamina to perform treatments and stand for extended periods.
- Must be eligible to work in the Isle of Man.

### Salary

A competitive salary and company's benefits package will be awarded to the successful candidate which will fully reflect both qualifications and experience.

### Why Join Us?

- Attractive Benefits: Competitive salary, share of service charge, hotel discounts, staff uniforms, duty meals, employee recognition schemes, birthday voucher, and free onsite parking.
- Welcoming Environment: Work alongside a dynamic and supportive team in a uniquely friendly setting, with regular staff events.
- Room to Grow: Opportunities for learning, development, and career progression.

### How to Apply

This is a fantastic opportunity to join an ambitious, rapidly growing & quality focused organisation where ideas, input and leadership are encouraged and recognised in a friendly, enthusiastic environment.

If you are passionate about beauty and ready to deliver exceptional service to our clients, please send your resume and cover letter to **HR@comishotel.com**.

Apply today and start your journey with Comis Hotel and Golf Resort – where beauty meets excellence!

### STRICTLY NO AGENCIES

*To all recruitment agencies: The Company does not accept unsolicited agency resumes. Recruitment agencies should not send resumes to our HR team or to any of our employees. We are not responsible for any fees related to unsolicited resumes from recruitment agencies.*